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About Citi and Synopsys Instructor-Led Training

Citigroup Inc., informally known as Citi, is an American multinational investment bank and financial services corporation headquartered in New York City. Today Citi has approximately 200 million customer accounts and does business in more than 160 countries and jurisdictions. Citi provides consumers, corporations, governments, and institutions with a broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management.

Synopsys Instructor-Led Courses are developed and taught by experts at the forefront of the software security field. Instructors are certified security professionals who have hands-on experience working directly with clients on security challenges. Companies with a distributed workforce can take advantage of Synopsys virtual training—live, instructor-led courses delivering in-depth training and online convenience.

The challenge: Ensuring that Citi developers get the AppSec training they need

Consistent application security (AppSec) training for a distributed developer workforce is always challenging. And with thousands of technology specialists working across a variety of time zones and geographies, Citi needed a cost-conscious alternative to traditional offsite instructor-led training.

"In 2014, when I came on board to manage the AppSec awareness and training program, we were looking at training for around 12,000 employees spread over 54 countries," said Peigi Maides, vice president of AppSec awareness and the training program manager of Citi's chief information security office. "As you can imagine, the logistics of sending instructors for in-person training was beyond challenging—visas, paperwork for their equipment, scheduling around things like monsoon season—in some cases it could take over three months just to make the arrangements."

"Citi began working with Synopsys to address both those logistics concerns and the fact that not all our development staff were getting the benefit of instructor-led classes because of travel and time constraints. The solution we implemented was a new virtual webinar class format for instructor-led training."

The solution: Synopsys Virtual Instructor-Led Training

Synopsys Instructor-Led Training courses are developed and taught by experts at the forefront of the software security field. Instructors are certified security professionals who have hands-on experience working directly with clients on their security challenges.

Organizations can choose traditional instructor-led training in which instructors travel to the location of the client's choice. Geared to engage the students through group discussion and interactive hands-on labs that simulate real-world environments, the curriculum is designed to best complement the needs, interests, and experience level of the participants.

For organizations with a distributed workforce, participants can avoid travel and time away from the office using Synopsys Virtual Instructor-Led Training. A costconscious alternative for supporting employees' professional development, Synopsys virtual training is delivered in short sessions to optimize participant engagement, and presented over consecutive working days or on a weekly basis, depending on the team's preference.